Melissa Stringer

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LinkedIn: www.linkedin.com/in/melissa-stringer | Github: https://github.com/Missi3223 |

Portfolio: https://missi3223.github.io/mds_portfolio/

Summary

Full Stack Web Developer with a background in Business and Management Operations. Effective at combining creativity and problem solving to develop user-friendly applications. Successfully created applications with the intent to help businesses retrieve data necessary for growth. Described among peers for persistence and attention to detail no matter the complexity of the project.

Technical Skills

Web Development Languages:
- Languages - HTML, CSS, LESS, Sass, JS, JSON
- Javascript Libraries (GUI)- React.js, Node, JQuery, Bootstrap
- Databases - MongoDB, MySQL
- Frameworks - Express, AJAX
- Platforms - Firebase
- GIT, Github, Media Queries, APIs, REST, computer science fundamentals, writing tests

Projects

Train Schedule
https://github.com/Missi3223/TrainSchedule | https://missi3223.github.io/TrainSchedule/
- A mock application allowing the user to inquire train departure time and time until next departure based on original time inquiry.
- Solely responsible for developing this full-stack application.
- HTML5, CSS3, JavaScript, Firebase, Jquery, Bootstrap

LIRI-Bot
https://github.com/Missi3223/LIRI-Bot | https://missi3223.github.io/LIRI-Bot
- Backend application allowing to search and sort concert venues, songs by artist, and movie information from the terminal command line.
- Solely responsible for developing this backend application.
- Node, JS, AXIOS, Moment, Spodify API, Bandintown API

Local Quest Hunt
https://github.com/Missi3223/Local-Quest-Hunt | https://fast-castle-15070.herokuapp.com
- Backend application aimed to promote local businesses through a fun quest-based activity.
- Created by a team of 3 and responsible for the map integration, database design, and interface.
- Node, JS, Express, MySQL, Sequelize, Moment.js, HTML, CSS, Google API

Experience

The Joint Chiropractic - Operations Manager
June 2014 - March 2019
Supported 18 Clinics   Illinois & Texas
Worked from Home

Instrumental in the expansion of 4 franchise clinics to 18 clinics over a period of 1.5 years. Personally created, trained, and implemented real-time communication and database application for employees. Communicating with all employees in real-time allowed us to monitor, coach, and supply immediate resolutions for our staff as well as our patients/customers. The data collected was used to improve employee performance and patient interaction.

Skills:

EXCEL, Slack, Data Analysis, Budgeting, Social Media Presence, Cloud Storage

Key Accomplishments:
- Created a web application designed to use employee input which allowed management and owners to retrieve data.
- Analyzed data to design and implement employee training and up to date patient-centered care.
- Monitoring and improving patient care
- Troubleshooting patient issues as well as technology issues
- Cost Analysis
- HR Responsibilities:
    - Interviewing, hiring, on-boarding, off-boarding, disciplinary, and terminations

Dominion Technology Group - Co-Owner
November 1999 - May 2014
Woodland Park, Colorado

With our love for technology, we successfully built our company over 15 years by providing 24/7 IT support, managing secure exchange servers, conducting security audits, and computer hardware to local banks and government agencies.

Skills:

IT Network Security protocols, EXCEL, Microsoft Word, and Quickbooks

Key Accomplishments:
- Managed operating expenses of a computer networking company that provided security services to small banks.
- Handled payroll as well as Federal and State taxes
- Customer relations

Traver Connect - BDC Representative
June 2013 - July 2014
Provided assistance remotely for dealerships across the nation

I was part of the first team responsible for implementing a new way for multiple dealerships to increase response time for potential customer inquiries while working remotely. I consistently had the highest number of customer purchases after speaking with me.

Skills:
EXCEL, Microsoft Word, Higher Gear, Dealer Socket, Chrysler Digital Response, and other dealer platforms

Key Accomplishments:
- Responsible for making outbound sales calls to prospective car buyers and scheduling them for appointments
- Handled inbound calls for potential car buyers. Answering all of their automotive questions about purchasing a vehicle of their specifications
- Follow up calls daily with previous customers

Education

University of Denver - Web Development Certification

A commitment of 11 hours online instruction, 30 plus additional hours outside of class for 24 weeks of an intensive program focused on gaining technical programming skills in ReactJS, HTML5, CSS3, Javascript, jQuery, Bootstrap, Firebase, Node Js, MySQL, MongoDB, Express, & Handelbars.js.

Incarnate Word College - Nursing